

PATIENT PAYMENTS MADE EASY

OrthoCarolina Text Payment System: Explanation for Patients

What is CueSquared Mobile Pay™?

CueSquared Mobile Pay™ is a new program we are using that enables patients to make payments on their mobile phone without downloading an app or logging in to a website or portal. It is extremely secure, simple, safe and intuitive. No data or payment information is stored on your mobile phone.

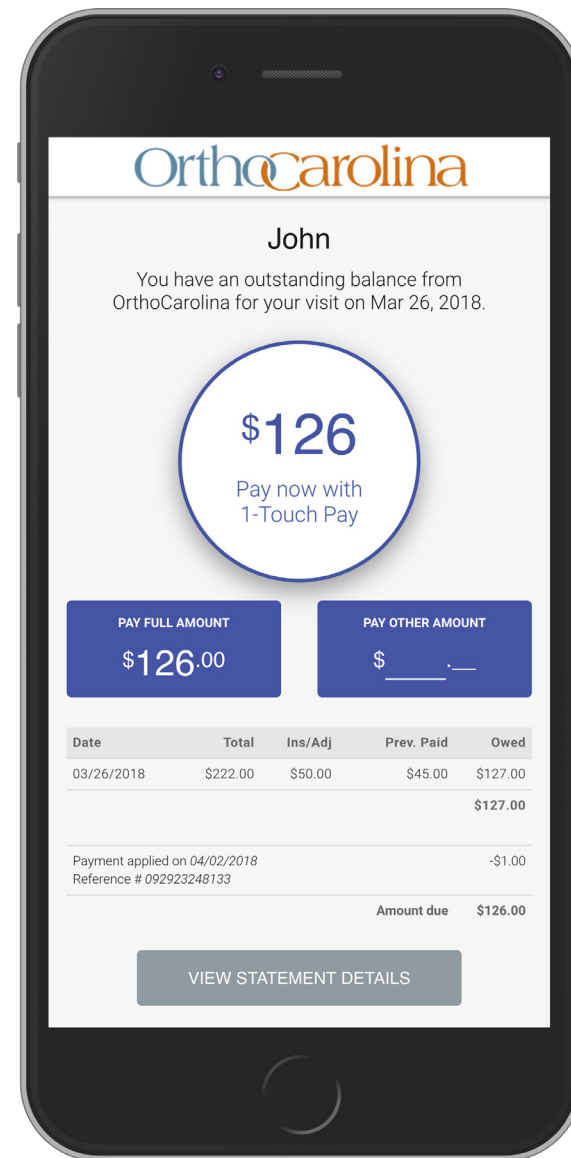
How does it work?

1. A few days following your visit to an OrthoCarolina provider you will receive a payment notification on your mobile device for your responsibility after your insurance has paid.
2. The text message includes a link, which is clicked to open your text statement.
3. All the details of your payment history and visit are available for review within the message.
4. You will be asked to enter your credit card number the first time you use the solution. OrthoCarolina does not store your credit card information and cannot charge a payment to your credit card.
5. A one-touch option provides the ability to pay your complete balance, while partial payment options are also presented.
6. Once your payment is made you will be sent a receipt and our records reconciled to reflect your payment and balance.

OrthoCarolina Business Services 704-323-2455

OrthoCarolina

YOU. IMPROVED. | ORTHOCAROLINA.COM



← One-touch payments

← Enter payment amount

← View your payment history

← View your statement details